ONLINE PAYMENTS

www.shelbycountytrustee.com

- ★ **E-CHECK** offers the convenience of paying taxes from a checking account with no additional fees.
- ★ **CREDIT CARD*** payments can be made using VISA, MasterCard, and Discover. American Express only accepted at kiosk locations.

**Additional fees apply for credit card payments.*

ONLINE INFORMATION!

APPLICATIONS ▪ AUTO-PAY ▪ PAYMENT HISTORY
E-MAIL CUSTOMER SERVICE

Assessment Questions

The last day for property assessment appeals was **June 30, 2016**. Questions regarding property value may be directed to the Shelby County Assessor, **(901) 222-7001.**

Personal Property Taxes

Tax is levied on business furnishings and equipment based on information provided to the Assessor of Property. You must notify the Assessor of Property and the County Clerk when you sell or close your business. Personal Property taxes are owed if the business was in operation on **January 1, 2016**.

Shelby County Assessor	**(901) 222-7001**
Shelby County Clerk	**(901) 222-3000**

Need a Receipt

Receipts may be obtained by calling **(901) 222-0200** or online at www.shelbycountytrustee.com.

Partial Payment

Partial payments are gladly accepted. No interest or penalty will accrue on 2016 taxes if the balance is paid by **February 28, 2017**. See website for monthly auto-pay options.

PAYMENT LOCATIONS

(Year-round)

DOWNTOWN LOCATION

157 Poplar Ave, 2nd Floor (2nd & Poplar)
BY MAIL: PO Box 2751, Memphis, TN 38101
Monday—Friday; 8am—4:30pm

Millington City Hall
Monday—Thurs: 8am—4pm
Fri: 8am—3pm

Arlington Town Hall
Mon—Thurs: 9am—4pm
Fri: 9am—3pm

SEASONAL OFFICE HOURS

Germantown City Hall
Monday: *Dec 1 - Feb 28*
8am—1pm & 2pm—4:30pm

Bartlett City Hall
Wednesday: *Oct 1 - Feb 28*
Friday: *Dec 1 - Feb 28*
8am—1pm & 2pm—4:30pm

Whitehaven Regions Bank
1190 E Shelby Drive
Tuesday: *Oct 1 - Feb 28*
9am—1pm & 2pm—4pm

Collierville Town Hall
Thursday: *Dec 1 - Feb 28*
9am—1pm & 2pm—4pm

KIOSK PAYMENT LOCATIONS

Downtown Office
Arlington Town Hall
Bartlett City Hall
Collierville Town Hall

Germantown City Hall
Lakeland City Hall
Memphis City Hall
Millington City Hall

County Clerk's Office at
1075 Mullins Station Rd

Central Library at
3030 Poplar Ave

Bank of Bartlett Location:
3691 Austin Peay Hwy

Regions Bank Locations:
6231 Stage Rd
1190 E Shelby Dr
640 N Germantown Pkwy

To invite the Trustee to speak at your club or organization, please call (901) 222-0208.

★★ Important 2016 ★★

TAXPAYER BENEFITS

DAVID LENOIR
SHELBY COUNTY TRUSTEE

"Our goal is to exceed expectations."

~DAVID LENOIR

TAX RELIEF

Elderly & Disabled

Income Limit of $29,180

- Homeowners age 65 or older, or
- A total and permanent disability rating

Disabled Veterans

No Income Limit

Total and permanently disabled veteran or widow(er) of disabled veteran or spouse of a soldier killed in action

MAXIMUM TAX RELIEF BENEFITS	Elderly & Disabled	Disabled Veterans
Shelby County	$242.85	$1033.40
Millington	$85.02	$361.80
Arlington	$63.91	$271.95
Bartlett	$90.03	$383.10
Lakeland	$77.80	$331.08

Important Dates

December 31, 2016: Return all applications and vouchers for faster processing.

February 28, 2017: Pay your portion of 2016 property taxes to avoid interest and penalty.

April 5, 2017: Submit all applications, vouchers, and payments to receive tax benefits.

TAX FREEZE

Income Limit* of $38,360

The Tax Freeze Program was created to help seniors by freezing the tax amount on their primary residence for future years.

You may qualify for the Tax Freeze if:

- Age 65 or older, and
- Own and live in a home in Shelby County that is your primary residence (mobile homes included), and
- Combined 2015 income for you, your spouse* and all other owners is $38,360 or less

**Legislation requires the income of the applicant's spouse to be included, regardless of ownership.*

How does the Tax Freeze benefit you?

If you are a new applicant this year, the Tax Freeze Program freezes the 2017 tax amount on residential property taxes based on the tax amount from 2016.

If you have previously been approved for Tax Freeze, you must reapply every year to keep your taxes at the frozen amount.

ATTENTION:

Apply online at www.shelbycountytrustee.com or call Customer Service at (901) 222-0200.

OTHER SENIOR BENEFITS

Quarterly Payment Plan

Who qualifies?

- Age 65 or older
- Fixed income (SSI, SSA, Pension)
- Own and live in a home in Shelby County that is your primary residence
- Taxes must be paid on prior years
- Submit applications by October 31, 2016
- Quarterly payments are due October 2016 and January, April and July 2017.

All applications are subject to approval

Wheel Tax

The Shelby County Trustee processes Wheel Tax rebates for eligible seniors and qualified disabled residents. This $50 annual benefit is a reimbursement of the wheel tax.

Who qualifies?

- Age 65 or older, or
- A total and permanent disability rating, and
- Annual household income—$25,000 or less

Documentation required:

- Completed Wheel Tax Rebate application (available at www.shelbycountytrustee.com or County Clerk and Trustee locations)
- Copy of paid vehicle registration for current year
- Proof of age (copy of valid driver's license or birth certificate)
- Proof of income (copy of Social Security Benefits Statement or most recent federal tax return)
- Copy of paid vehicle registration for handicap license plate (not hang tag) for disabled drivers for current year

Services you can use:
See website for details
www.shelbycountytrustee.com

Monthly Auto-Pay Options
One-time Payment
Applications for Senior Services

18 Payment Kiosks

7 Community Branches

Home Owner Resources
Project H.O.M.E. Workshops
www.bankonmemphis.org