



Pay your property taxes in a snap!

Make your payments online or in the palm of your hand with payit901, previously payitShelby.



payit901.com



Additional fees apply.

Partial payments are gladly accepted. No interest will accrue on 2019 taxes if the balance is paid by **February 29, 2020**. Monthly ManagedPay options are available.

- ✓ Link your account
- ✓ Enroll in eBilling
- ✓ Pay property taxes
- ✓ View receipts

Go to payit901.com or download the official app.



PAYMENT LOCATIONS

YEAR ROUND: DOWNTOWN

157 Poplar Ave, 2nd Floor (2nd & Poplar)
BY MAIL: PO Box 2751, Memphis, TN 38101
Monday—Friday: 8am—4:30pm

Millington City Hall
7930 Nelson Rd
Monday—Thurs: 8am—4pm
Fri: 8am—3pm

Arlington Town Hall
5854 Airline Rd
Mon—Thurs: 9am—4pm
Fri: 9am—3pm

SEASONAL:

Whitehaven Regions Bank
1190 E Shelby Drive
Tuesday: Oct 1 - Feb 28
9:00am—1pm & 2pm—3:30pm

Bartlett City Hall
6400 Stage Rd
Wednesday: Oct 1 - Feb 28
Friday: Dec 1 - Feb 28
8:30am—1pm & 2pm—4:30pm

Germantown City Hall
1930 S Germantown Rd
Monday: Dec 1 - Feb 28
8:30am—1pm & 2pm—4:30pm

Collierville Town Hall
500 Poplar View Pkwy
Thursday: Dec 1 - Feb 28
8:30am—1pm & 2pm—4:30pm



Greater Memphis Financial Empowerment Center

*Free One-on-One
Financial Counseling*

The Greater Memphis Financial Empowerment Center (GMFEC), a program of the Shelby County Trustee's Office, provides all Shelby County residents with free, one-on-one financial counseling, for as long as they need it.

**For More information
or to set up a FREE appointment**
www.gmfec.org or 901-390-4200

To invite the Trustee to speak at your club or organization, please call (901) 222-0209.

★★ Important 2019 ★★

TAXPAYER BENEFITS



REGINA MORRISON NEWMAN
SHELBY COUNTY TRUSTEE

"Our goal is to exceed expectations."

~ Regina Morrison Newman



TAX RELIEF

TAX FREEZE

OTHER SENIOR BENEFITS

For homeowners with income of \$29,860* or less, who are:

- 65 or older, OR
- Have a total & permanent disability rating regardless of age

There is no income limit for Disabled Veterans who are:

- Total & permanently disabled, OR
- Widow(er) of disabled veteran, OR
- Widow(er) of a soldier killed in action

MAXIMUM TAX RELIEF BENEFITS	Elderly & Disabled	Disabled Veterans
Shelby County	\$252.38	\$1,560.65
Millington	\$95.34	\$589.58
Arlington	\$85.37	\$527.93
Bartlett	\$114.04	\$705.21
Lakeland	\$77.27	\$477.84

Important Deadlines

December 31, 2019: Return all applications and vouchers for faster processing.

February 29, 2020: Pay your portion of 2019 property taxes to avoid interest and penalty.

April 6, 2020: Final date to submit all applications, vouchers, and payments to receive tax benefits.

Income Limit of \$39,250*

Tax Freeze helps seniors by freezing the tax amount on their primary residence for future years.



You may qualify if:

- You are 65 or older, AND
- Own and live in a home in Shelby County that is your primary residence (mobile homes included), AND
- The combined 2018 income for you, your spouse* and all other owners is \$39,250 or less

How does Tax Freeze work?

If you are a new applicant this year, the Tax Freeze Program freezes the 2020 tax amount on residential property taxes based on the tax amount from 2019.

If you have previously been approved for Tax Freeze, you **must** reapply every year to keep your taxes at the frozen amount.

**Law requires the income of the applicant's spouse to be included, regardless of ownership.*

ATTENTION:

To obtain applications for these programs, please call Trustee Customer Service at (901) 222-0200.

Wheel Tax Rebate Income Limit of \$25,000*

A \$50 annual benefit is available as a reimbursement of the County wheel tax.

Who qualifies?

- 65 or older, OR
- Have a total & permanent disability rating regardless of age

What do I need?

- Completed Wheel Tax Rebate application (available at www.shelbycountytrustee.com or County Clerk & Trustee locations)
- Copy of paid current vehicle registration
- Proof of age (copy of valid driver's license or birth certificate)
- Proof of income (copy of Social Security Benefits Statement or most recent federal tax return)
- Copy of current paid vehicle registration for disabled license plate (not hang tag) for disabled drivers

Quarterly Payment Plan

Who qualifies?

- 65 or older
- On fixed income (SSI, SSA, Pension)
- Own and live in a home in Shelby County that is your primary residence
- Taxes must be paid on prior years
- Submit applications by October 31, 2019
- Quarterly payments are due October 2019 and January, April and July 2020.

All applications are subject to approval

Services you can use:

See website for details

www.shelbycountytrustee.com



Monthly ManagedPay Options



Use your mobile phone to pay with payit901 App



7 Community Branches



Home Owner Resources
Project H.O.M.E. Workshops
www.bankonmemphis.org