The Trustee’s Office is pleased to continue its partnership with the Shelby County Federal Credit Union this year in its Midtown and East Memphis locations!

NEW Payment Options planned for October!
In addition to the mobile app and online payments with payit901, taxpayers will have the option to use their credit/debit card or check to make payments by phone at 901-222-0200. Also, we plan to install new test kiosks in Whitehaven, Bartlett and Millington which will accept all forms of payments, including cash!

YEAR ROUND:

DOWNTOWN
157 Poplar Ave, 2nd Floor (2nd & Poplar)
BY MAIL: PO Box 2751, Memphis, TN 38101
Monday—Friday, 8am—4:30pm
901-222-0200

SEASONAL*:

All locations will take the following payments unless otherwise noted: Cash, checks, cashier checks, money orders, credit and debit cards

October 1 — February 28
Shelby County Credit Union (Midtown)
3245 Poplar Ave
ONLY Tuesdays
11am—4pm

Shelby County Credit Union (East)
1160 Sycamore View
ONLY Tuesdays
11am—4pm

Whitehaven Regions Bank
1190 E Shelby Dr
ONLY Wednesdays
9:30am—1pm & 2pm—3pm

Bartlett City Hall
6400 Stage Rd
ONLY Fridays
8:30am—1pm & 2pm—4:30pm

December 1 — February 28
Germantown City Hall—
1930 S Germantown
ONLY Mondays
8:30am—1pm & 2pm—4:30pm
NO CASH Accepted

Arlington Town Hall
5854 Airline Rd
ONLY Wednesdays
8am—1pm & 2pm—4pm
NO CASH Accepted

Collierville Town Hall
500 Poplar View Pkwy
ONLY Thursdays
8:30am—1pm & 2pm—4:30pm
NO CASH Accepted

Millington City Hall Annex
4836 Navy Rd
ONLY Thursdays
8:30am—1pm & 2pm—4pm
NO CASH Accepted

*Due to COVID-19, locations are subject to change. Check our website—www.shelbycountytrustee.com for current information.

For More information or to set up a FREE appointment
https://fecpublic.org/appointment-greatermemphis
or
901-390-4200

For information about these programs, contact the office at 901-222-0206

www.shelbycountytrustee.com
All programs require applications every year and all applications are subject to approval.

*Law requires the income of the applicant’s spouse to be included, regardless of ownership.

Get your application by calling us at 901-222-0200

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**TAX RELIEF**

Pays part of your residential taxes.

*Income of $31,190* or less, and:
- 65 or older, OR
- Have a total & permanent disability rating regardless of age

No income limit for Disabled Veterans who are:
- Total & permanently disabled, OR
- Widow(er) of disabled veteran, OR
- Widow(er) of a soldier killed in action

**$50 WHEEL TAX REBATE**

Income Limit of $25,000*, and:
- 65 or older, OR
- Have a disabled license plate
- Completed Wheel Tax Rebate application (available at [www.shelbycountytrustee.com](http://www.shelbycountytrustee.com))

**TAX FREEZE**

Freezes the tax amount on your primary residence for future years.

*Income of $41,000* or less, and:
- You are 65 or older, AND
- Own and live in a home in Shelby County that is your primary residence (mobile homes included), AND
- The combined 2020 income for you, your spouse* and all other owners is at or below the limit.

**QUARTERLY PAYMENT PLAN**

- 65 or older
- On fixed income (SSI, SSA, Pension)
- Own and live in a home in Shelby County that is your primary residence
- Taxes must be paid on prior years
- Applications due by October 31, 2021

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Important Relief/Freeze Deadlines

December 31, 2021: Return all applications and vouchers for faster processing.

February 28, 2022: Pay your portion of 2021 property taxes to avoid interest and penalty.

April 5, 2022: Final date to submit all applications, vouchers, and payments to receive benefits.

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Visit payit901.com or download the official app:

[QR Code for Apple App Store]

[QR Code for Google Play]

Pay Shelby County, City of Memphis, Lakeland, Arlington and Millington property taxes

Go contactless and skip the trip

Securely store receipts

Set up partial payments and ManagedPay*

* No interest will accrue on 2021 taxes if the balance is paid by February 28, 2022