



REGINA MORRISON NEWMAN
SHELBY COUNTY TRUSTEE

OFFICE OF SHELBY COUNTY TRUSTEE

FOR IMMEDIATE RELEASE

October 2, 2023

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2023 County Property Tax Season Begins for Shelby's Property Owners

Tax notices online and mailed in August

The 2023 Property Tax Season is underway with the availability of County tax notices on the Trustee's website, www.shelbycountytrustee.com, and notices mailed in August.

Shelby County Trustee Regina Morrison Newman announces payment options.

Trustee Main Office: 157 Poplar Avenue, See virtual assistant on 1st Floor/Main Lobby;
Monday – Friday (8:00 a.m. – 4:30 p.m.)

Taxpayers are encouraged to make e-check and credit card payments online, 24 hours a day / 7 days a week, at www.shelbycountytrustee.com or on their computer or mobile device through the **PayIt901** app. You may also call our main number, 901-222-0200, and hit # to pay with a card over the phone. Checks or money orders may be mailed to PO Box 2751, Memphis, TN 38101.

Trustee representatives will accept payments and answer property tax related questions for anyone visiting in person. Property taxes for the 2023 tax year become delinquent on March 1, 2024.

Taxpayers interested in obtaining information about Tax Freeze and Tax Relief should call the office at 901-222-0200 to speak with a representative or see the information and application form on our website at www.shelbycountytrustee.com. Tax Relief continues to be doubled this year.

SEASONAL LOCATIONS BEGINNING OCTOBER 2 and payment types are noted for each location:

SEASONAL BRANCH LOCATIONS (OCTOBER THROUGH FEBRUARY):

Shelby County Credit Union (Midtown): 3245 Poplar Avenue
Tuesdays, (11:00 a.m. – 4:00 p.m.)
Accepting cash, checks, cashier checks, money orders and
credit/debit cards

- Shelby County Credit Union (East): 1160 Sycamore View
Tuesdays, (11:00 a.m. – 4:00 p.m.)
Accepting cash, checks, cashier checks, money orders and credit/debit cards
- Whitehaven – Regions Bank: 1190 E. Shelby Drive
Wednesdays, (9:00 a.m. – 1:00 p.m., 2:00 p.m. – 3:00 p.m.)
Accepting cash, checks, cashier checks, money orders and credit/debit cards
- Bartlett City Hall: 6400 Stage Road
Fridays, (8:30 a.m. – 1:00 p.m., 2:00 p.m. – 4:00 p.m.)
Accepting cash, checks, cashier checks, money orders and credit/debit cards

ADDITIONAL SEASONAL LOCATIONS (DECEMBER 4 THROUGH FEBRUARY)

- Germantown City Hall: 1930 S. Germantown Road
Mondays, (8:30 a.m. – 1:00 p.m., 2:00 – 4:00 p.m.)
Accepting checks, cashier checks, money orders and credit/debit cards – NO CASH ACCEPTED
- Arlington Town Hall: 5854 Airline Road
Wednesdays, (9:00 a.m. – 1:00 p.m., 2:00 – 4:00 p.m.)
Accepting checks, cashier checks, money orders and credit/debit cards – NO CASH ACCEPTED
- Collierville Town Hall: 500 Poplar View Parkway
Thursdays, (8:30 a.m. – 1:00 p.m., 2:00 p.m. – 4:00 p.m.)
Accepting checks, cashier checks, money orders and credit/debit cards – NO CASH ACCEPTED
- Millington Baker Community Center: 7942 Church Street
Thursdays, (8:30 a.m. – 1:00 p.m., 2:00 p.m. – 4:00 p.m.)
Accepting checks, cashier checks, money orders and credit/debit cards – NO CASH ACCEPTED

All locations will be closed for the following holidays:

Veterans Day (November 10), Thanksgiving (November 23-24), Christmas (December 25-26), New Year's Day (January 1), and MLK Day (January 15)

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